## **ATTACHMENT 9**

# Case 5:14-cv-05344-BLF Document 606-9 Filed 11/01/16 Page 2 of 9 HIGHLY CONFIDENTIAL - OUTSIDE ATTORNEYS' EYES ONLY

# Case 5:14-cv-05344-BLF Document 606-9 Filed 11/01/16 Page 3 of 9 HIGHLY CONFIDENTIAL - OUTSIDE ATTORNEYS' EYES ONLY

1 A. In dealing with requirements and dealing 10:41:03	
	1 Q. What do you mean by expected 10:44:09
2 with the customers and the expectations of the	2 configurations?
3 customers, in talking with the developers and	3 A. If you have a VLAN, then everybody
4 spending time with the developers and testers.	4 there's an expectation that a VLAN and the
5 Q. For your work dealing with customers, was 10:41:26	5 terminology around VLAN will somewhere appear in 10:44:2
6 it important for you to know information about	6 the CLI along with the parameters necessary to
7 other vendors' CLI commands?	7 structure VLAN so that it interoperates across
8 A. No. It was more important for	8 multiple switches.
9 understanding their practice around CLIs.	9 Q. And how in your experience, how does
10 Q. What do you mean by understanding their 10:41:50	10 that expectation arise? 10:44:37
11 practice for CLIs?	11 MR. HOLMES: Objection. Calls for
12 A. Understanding the customer's expectations	12 speculation.
13 for how their users and techs would be using the	THE DEPONENT: The expectation arises
14 CLI and what they were trying to accomplish through	14 from from the customers and from the market.
15 the CLI. 10:42:07	15 Q. (By Ms. McCloskey) Can you explain to me 10:44:56
16 Q. Okay. Through what you've just	16 a little bit more how the expectation arises from
17 described, did you become aware of similarities	17 the customer?
18 between the CLI supported by Dell's Ethernet	18 MR. HOLMES: Objection. Calls for
19 routers and switches and the CLI supported by those	19 speculation and a narrative.
20 companies that you listed a moment ago? 10:42:24	
21 MR. HOLMES: Objection. Calls for a	20 THE DEPONENT: When you're dealing with a 10:45:1' 21 customer, the customer has a certain level of
•	
22 legal conclusion. Speculation and vague.	22 experience with with switching. And when you're
23 THE DEPONENT: I I became familiar	23 going in and and talking to them about what they
24 with the the desire for customers to have a	24 want to experience with your switch, you are trying
25 similar look and feel for the products and the 10:42:42 Page 34	25 to get them comfortable that they can operate your 10:45:32 Page 36
1 interactions with the products for their 10:42:46	1 switch in a way that is consistent with their 10:45:35
2 technicians.	2 expectations for the solution, and you're trying to
3 Q. (By Ms. McCloskey) More specifically,	3 meet the the understanding of what they want to
4 did you become aware have you become aware of	4 deploy.
4 did you become aware have you become aware of 5 similarities between the CLI supported by Dell's 10:43:00	4 deploy.  5 (Ry Ms. McCloskey) Do you know what a 10:46:05
5 similarities between the CLI supported by Dell's 10:43:00	5 Q. (By Ms. McCloskey) Do you know what a 10:46:05
<ul> <li>5 similarities between the CLI supported by Dell's 10:43:00</li> <li>6 Ethernet routers and switches and the CLI supported</li> </ul>	5 Q. (By Ms. McCloskey) Do you know what a 10:46:05 6 command mode is?
5 similarities between the CLI supported by Dell's 10:43:00 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches?	<ul> <li>Q. (By Ms. McCloskey) Do you know what a</li> <li>6 command mode is?</li> <li>A. I'm aware of what command modes are.</li> </ul>
<ul> <li>5 similarities between the CLI supported by Dell's 10:43:00</li> <li>6 Ethernet routers and switches and the CLI supported</li> <li>7 by Cisco's routers and switches?</li> <li>8 MR. HOLMES: Objection. Vague. Calls</li> </ul>	5 Q. (By Ms. McCloskey) Do you know what a 6 command mode is? 7 A. I'm aware of what command modes are. 8 Q. What are you aware, in terms of what a
5 similarities between the CLI supported by Dell's 10:43:00 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches? 8 MR. HOLMES: Objection. Vague. Calls 9 for a legal conclusion.	<ul> <li>Q. (By Ms. McCloskey) Do you know what a</li> <li>6 command mode is?</li> <li>A. I'm aware of what command modes are.</li> <li>Q. What are you aware, in terms of what a</li> <li>9 command mode is?</li> </ul>
5 similarities between the CLI supported by Dell's 10:43:00 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches? 8 MR. HOLMES: Objection. Vague. Calls 9 for a legal conclusion. 10 THE DEPONENT: I have become familiar 10:43:13	5 Q. (By Ms. McCloskey) Do you know what a 6 command mode is? 7 A. I'm aware of what command modes are. 8 Q. What are you aware, in terms of what a 9 command mode is? 10 A. I know that command modes allow you to
5 similarities between the CLI supported by Dell's 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches? 8 MR. HOLMES: Objection. Vague. Calls 9 for a legal conclusion. 10 THE DEPONENT: I have become familiar 10:43:13 11 with the fact that there's similarity	5 Q. (By Ms. McCloskey) Do you know what a 6 command mode is? 7 A. I'm aware of what command modes are. 8 Q. What are you aware, in terms of what a 9 command mode is? 10 A. I know that command modes allow you to 11 enter different levels within the switch to provide
5 similarities between the CLI supported by Dell's 10:43:00 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches? 8 MR. HOLMES: Objection. Vague. Calls 9 for a legal conclusion. 10 THE DEPONENT: I have become familiar 10:43:13 11 with the fact that there's similarity 12 similarities between the CLIs.	5 Q. (By Ms. McCloskey) Do you know what a 6 command mode is? 7 A. I'm aware of what command modes are. 8 Q. What are you aware, in terms of what a 9 command mode is? 10 A. I know that command modes allow you to 11 enter different levels within the switch to provide 12 information for the switch for configuration or
5 similarities between the CLI supported by Dell's 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches? 8 MR. HOLMES: Objection. Vague. Calls 9 for a legal conclusion. 10 THE DEPONENT: I have become familiar 10:43:13 11 with the fact that there's similarity 12 similarities between the CLIs. 13 Q. (By Ms. McCloskey) What are those	5 Q. (By Ms. McCloskey) Do you know what a 6 command mode is? 7 A. I'm aware of what command modes are. 8 Q. What are you aware, in terms of what a 9 command mode is? 10 A. I know that command modes allow you to 11 enter different levels within the switch to provide 12 information for the switch for configuration or 13 data that the switch then uses to accomplish the
5 similarities between the CLI supported by Dell's 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches? 8 MR. HOLMES: Objection. Vague. Calls 9 for a legal conclusion. 10 THE DEPONENT: I have become familiar 10:43:13 11 with the fact that there's similarity 12 similarities between the CLIs. 13 Q. (By Ms. McCloskey) What are those 14 similarities?	5 Q. (By Ms. McCloskey) Do you know what a 6 command mode is? 7 A. I'm aware of what command modes are. 8 Q. What are you aware, in terms of what a 9 command mode is? 10 A. I know that command modes allow you to 11 enter different levels within the switch to provide 12 information for the switch for configuration or 13 data that the switch then uses to accomplish the 14 actions that drive the interoperability.
5 similarities between the CLI supported by Dell's 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches? 8 MR. HOLMES: Objection. Vague. Calls 9 for a legal conclusion. 10 THE DEPONENT: I have become familiar 10:43:13 11 with the fact that there's similarity 12 similarities between the CLIs. 13 Q. (By Ms. McCloskey) What are those 14 similarities? 15 MR. HOLMES: Objection. Calls for a 10:43:23	5 Q. (By Ms. McCloskey) Do you know what a 6 command mode is? 7 A. I'm aware of what command modes are. 8 Q. What are you aware, in terms of what a 9 command mode is? 10 A. I know that command modes allow you to 11 enter different levels within the switch to provide 12 information for the switch for configuration or 13 data that the switch then uses to accomplish the 14 actions that drive the interoperability. 15 Q. And have you learned what a command mode 10:46:46
5 similarities between the CLI supported by Dell's 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches? 8 MR. HOLMES: Objection. Vague. Calls 9 for a legal conclusion. 10 THE DEPONENT: I have become familiar 10:43:13 11 with the fact that there's similarity 12 similarities between the CLIs. 13 Q. (By Ms. McCloskey) What are those 14 similarities? 15 MR. HOLMES: Objection. Calls for a 10:43:23 16 legal conclusion.	5 Q. (By Ms. McCloskey) Do you know what a 6 command mode is? 7 A. I'm aware of what command modes are. 8 Q. What are you aware, in terms of what a 9 command mode is? 10 A. I know that command modes allow you to 11 enter different levels within the switch to provide 12 information for the switch for configuration or 13 data that the switch then uses to accomplish the 14 actions that drive the interoperability. 15 Q. And have you learned what a command mode 10:46:40
5 similarities between the CLI supported by Dell's 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches? 8 MR. HOLMES: Objection. Vague. Calls 9 for a legal conclusion. 10 THE DEPONENT: I have become familiar 10:43:13 11 with the fact that there's similarity 12 similarities between the CLIs. 13 Q. (By Ms. McCloskey) What are those 14 similarities? 15 MR. HOLMES: Objection. Calls for a 10:43:23 16 legal conclusion. 17 THE DEPONENT: There's there's	5 Q. (By Ms. McCloskey) Do you know what a 6 command mode is? 7 A. I'm aware of what command modes are. 8 Q. What are you aware, in terms of what a 9 command mode is? 10 A. I know that command modes allow you to 11 enter different levels within the switch to provide 12 information for the switch for configuration or 13 data that the switch then uses to accomplish the 14 actions that drive the interoperability. 15 Q. And have you learned what a command mode 10:46:40 16 is through your work in networking? 17 A. Yes.
5 similarities between the CLI supported by Dell's 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches? 8 MR. HOLMES: Objection. Vague. Calls 9 for a legal conclusion. 10 THE DEPONENT: I have become familiar 10:43:13 11 with the fact that there's similarity 12 similarities between the CLIs. 13 Q. (By Ms. McCloskey) What are those 14 similarities? 15 MR. HOLMES: Objection. Calls for a 10:43:23 16 legal conclusion. 17 THE DEPONENT: There's there's 18 similarities in terms of overall, I guess,	5 Q. (By Ms. McCloskey) Do you know what a 6 command mode is? 7 A. I'm aware of what command modes are. 8 Q. What are you aware, in terms of what a 9 command mode is? 10 A. I know that command modes allow you to 11 enter different levels within the switch to provide 12 information for the switch for configuration or 13 data that the switch then uses to accomplish the 14 actions that drive the interoperability. 15 Q. And have you learned what a command mode 16 is through your work in networking? 17 A. Yes. 18 Q. Do customers generally expect the Dell
5 similarities between the CLI supported by Dell's 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches? 8 MR. HOLMES: Objection. Vague. Calls 9 for a legal conclusion. 10 THE DEPONENT: I have become familiar 10:43:13 11 with the fact that there's similarity 12 similarities between the CLIs. 13 Q. (By Ms. McCloskey) What are those 14 similarities? 15 MR. HOLMES: Objection. Calls for a 10:43:23 16 legal conclusion. 17 THE DEPONENT: There's there's 18 similarities in terms of overall, I guess, 19 structure	5 Q. (By Ms. McCloskey) Do you know what a 6 command mode is? 7 A. I'm aware of what command modes are. 8 Q. What are you aware, in terms of what a 9 command mode is? 10 A. I know that command modes allow you to 11 enter different levels within the switch to provide 12 information for the switch for configuration or 13 data that the switch then uses to accomplish the 14 actions that drive the interoperability. 15 Q. And have you learned what a command mode 16 is through your work in networking? 17 A. Yes. 18 Q. Do customers generally expect the Dell 19 CLI to support familiar command modes and
5 similarities between the CLI supported by Dell's 10:43:00 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches? 8 MR. HOLMES: Objection. Vague. Calls 9 for a legal conclusion. 10 THE DEPONENT: I have become familiar 10:43:13 11 with the fact that there's similarity 12 similarities between the CLIs. 13 Q. (By Ms. McCloskey) What are those 14 similarities? 15 MR. HOLMES: Objection. Calls for a 10:43:23 16 legal conclusion. 17 THE DEPONENT: There's there's 18 similarities in terms of overall, I guess, 19 structure 20 Q. (By Ms. McCloskey) Uh-huh. 10:43:40	5 Q. (By Ms. McCloskey) Do you know what a 6 command mode is? 7 A. I'm aware of what command modes are. 8 Q. What are you aware, in terms of what a 9 command mode is? 10 A. I know that command modes allow you to 10:46:18 11 enter different levels within the switch to provide 12 information for the switch for configuration or 13 data that the switch then uses to accomplish the 14 actions that drive the interoperability. 15 Q. And have you learned what a command mode 10:46:40 16 is through your work in networking? 17 A. Yes. 18 Q. Do customers generally expect the Dell 19 CLI to support familiar command modes and 20 their assoc and their associated prompts? 10:46:51
5 similarities between the CLI supported by Dell's 10:43:00 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches? 8 MR. HOLMES: Objection. Vague. Calls 9 for a legal conclusion. 10 THE DEPONENT: I have become familiar 10:43:13 11 with the fact that there's similarity 12 similarities between the CLIs. 13 Q. (By Ms. McCloskey) What are those 14 similarities? 15 MR. HOLMES: Objection. Calls for a 10:43:23 16 legal conclusion. 17 THE DEPONENT: There's there's 18 similarities in terms of overall, I guess, 19 structure 20 Q. (By Ms. McCloskey) Uh-huh. 10:43:40	5 Q. (By Ms. McCloskey) Do you know what a 6 command mode is? 7 A. I'm aware of what command modes are. 8 Q. What are you aware, in terms of what a 9 command mode is? 10 A. I know that command modes allow you to 11 enter different levels within the switch to provide 12 information for the switch for configuration or 13 data that the switch then uses to accomplish the 14 actions that drive the interoperability. 15 Q. And have you learned what a command mode 10:46:40 16 is through your work in networking? 17 A. Yes. 18 Q. Do customers generally expect the Dell 19 CLI to support familiar command modes and
5 similarities between the CLI supported by Dell's 10:43:00 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches? 8 MR. HOLMES: Objection. Vague. Calls 9 for a legal conclusion. 10 THE DEPONENT: I have become familiar 10:43:13 11 with the fact that there's similarity 12 similarities between the CLIs. 13 Q. (By Ms. McCloskey) What are those 14 similarities? 15 MR. HOLMES: Objection. Calls for a 10:43:23 16 legal conclusion. 17 THE DEPONENT: There's there's 18 similarities in terms of overall, I guess, 19 structure 20 Q. (By Ms. McCloskey) Uh-huh. 10:43:40 21 A of of what a CLI generally looks	5 Q. (By Ms. McCloskey) Do you know what a 6 command mode is? 7 A. I'm aware of what command modes are. 8 Q. What are you aware, in terms of what a 9 command mode is? 10 A. I know that command modes allow you to 10:46:18 11 enter different levels within the switch to provide 12 information for the switch for configuration or 13 data that the switch then uses to accomplish the 14 actions that drive the interoperability. 15 Q. And have you learned what a command mode 16 is through your work in networking? 17 A. Yes. 18 Q. Do customers generally expect the Dell 19 CLI to support familiar command modes and 20 their assoc and their associated prompts? 10:46:51 21 MR. HOLMES: Objection. Speculation. 22 Legal calls for a legal conclusion.
5 similarities between the CLI supported by Dell's 10:43:00 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches? 8 MR. HOLMES: Objection. Vague. Calls 9 for a legal conclusion. 10 THE DEPONENT: I have become familiar 10:43:13 11 with the fact that there's similarity 12 similarities between the CLIs. 13 Q. (By Ms. McCloskey) What are those 14 similarities? 15 MR. HOLMES: Objection. Calls for a 10:43:23 16 legal conclusion. 17 THE DEPONENT: There's there's 18 similarities in terms of overall, I guess, 19 structure 20 Q. (By Ms. McCloskey) Uh-huh. 10:43:40	5 Q. (By Ms. McCloskey) Do you know what a 6 command mode is? 7 A. I'm aware of what command modes are. 8 Q. What are you aware, in terms of what a 9 command mode is? 10 A. I know that command modes allow you to 11 enter different levels within the switch to provide 12 information for the switch for configuration or 13 data that the switch then uses to accomplish the 14 actions that drive the interoperability. 15 Q. And have you learned what a command mode 16 is through your work in networking? 17 A. Yes. 18 Q. Do customers generally expect the Dell 19 CLI to support familiar command modes and 20 their assoc and their associated prompts? 10:46:51 21 MR. HOLMES: Objection. Speculation.
5 similarities between the CLI supported by Dell's 10:43:00 6 Ethernet routers and switches and the CLI supported 7 by Cisco's routers and switches? 8 MR. HOLMES: Objection. Vague. Calls 9 for a legal conclusion. 10 THE DEPONENT: I have become familiar 10:43:13 11 with the fact that there's similarity 12 similarities between the CLIs. 13 Q. (By Ms. McCloskey) What are those 14 similarities? 15 MR. HOLMES: Objection. Calls for a 10:43:23 16 legal conclusion. 17 THE DEPONENT: There's there's 18 similarities in terms of overall, I guess, 19 structure 20 Q. (By Ms. McCloskey) Uh-huh. 10:43:40 21 A of of what a CLI generally looks 22 like versus a bunch of dashes, dots. It's a	5 Q. (By Ms. McCloskey) Do you know what a 6 command mode is? 7 A. I'm aware of what command modes are. 8 Q. What are you aware, in terms of what a 9 command mode is? 10 A. I know that command modes allow you to 11 enter different levels within the switch to provide 12 information for the switch for configuration or 13 data that the switch then uses to accomplish the 14 actions that drive the interoperability. 15 Q. And have you learned what a command mode 16 is through your work in networking? 17 A. Yes. 18 Q. Do customers generally expect the Dell 19 CLI to support familiar command modes and 20 their assoc and their associated prompts? 10:46:51 21 MR. HOLMES: Objection. Speculation. 22 Legal calls for a legal conclusion.

# Case 5:14-cv-05344-BLF Document 606-9 Filed 11/01/16 Page 4 of 9 HIGHLY CONFIDENTIAL - OUTSIDE ATTORNEYS' EYES ONLY

<ul> <li>2 A. A show command enables you to identify</li> <li>3 and show what is currently configured in the</li> <li>4 switch.</li> <li>5 Q. Do Dell customers, in your experience,</li> <li>6 expect Dell CLI to support show commands?</li> <li>7 A. Yes.</li> </ul>	10:50:31
<ul><li>4 switch.</li><li>Q. Do Dell customers, in your experience,</li><li>6 expect Dell CLI to support show commands?</li></ul>	10:50:31
<ul><li>Q. Do Dell customers, in your experience,</li><li>6 expect Dell CLI to support show commands?</li></ul>	10:50:31
6 expect Dell CLI to support show commands?	10:50:31
7 A. Yes.	
8 Q. How do you know that?	
9 A. It's been a hard requirement from the	
10 get-go and it's existed from the get-go.	10:50:47
Q. What do you mean from the get-go?	
12 A. From when I joined Force 10, it was there.	
Q. Are you familiar with the process at Dell	
14 by which new commands are added to its CLI?	
15 A. Yes. 10:51:06	
Q. How did you become familiar with that	
17 process?	
(18) A. Through the discussions and and	
19 understanding of how we implement new features	and
20 functionality. 10:51:24	
Q. Are you responsible for the team that	
22 adds new CLI commands to Dell's CLI?	
23 A. Yes.	
Q. Is there a particular person at Dell	
25 who's responsible for what for deciding what	10:51:43 Page
1 collection of commands will constitute the CLI?	10:51:45
2 A. No.	
3 Q. Is there a review a review process	
4 that's used to decide whether any particular	
5 command will become the final CLI command?	10:51::
6 A. Yes.	
7 Q. Can you tell me about that review	
8 process?	
9 A. Sure. The developers take it to a group	
10 of of code reviewers, who then code review for	10:52:12
11 consistency with the products in Dell's solutions,	
12 and those code reviewers will include architects	
13 for the solutions and systems.	
14 Q. What do you mean by architects for the	
15 systems and for the solutions and systems?	10:52:44
16 A. Dell designates expertise for particular	
17 areas, functional areas, and in the and then	
18 overall system level architects in the system level	
19 architects with generalized knowledge will make	
20 that call collectively. 10:53:0	7
21 Q. Are there any guidelines that are used in	
22 selecting CLI commands?	
23 A. No.	
24 Q. Any informal guidelines?	
25 A. Tribal knowledge. 10:53	3:16
	11 Q. What do you mean from the get-go? 12 A. From when I joined Force 10, it was there. 13 Q. Are you familiar with the process at Dell 14 by which new commands are added to its CLI? 15 A. Yes. 10:51:06 16 Q. How did you become familiar with that 17 process? 18 A. Through the discussions and and 19 understanding of how we implement new features 20 functionality. 10:51:24 21 Q. Are you responsible for the team that 22 adds new CLI commands to Dell's CLI? 23 A. Yes. 24 Q. Is there a particular person at Dell 25 who's responsible for what for deciding what 1 collection of commands will constitute the CLI? 2 A. No. 3 Q. Is there a review a review process 4 that's used to decide whether any particular 5 command will become the final CLI command? 6 A. Yes. 7 Q. Can you tell me about that review 8 process? 9 A. Sure. The developers take it to a group 10 of of code reviewers, who then code review for 11 consistency with the products in Dell's solutions, 12 and those code reviewers will include architects 13 for the solutions and systems. 14 Q. What do you mean by architects for the 15 systems and for the solutions and systems? 16 A. Dell designates expertise for particular 17 areas, functional areas, and in the and then 18 overall system level architects in the system level 19 architects with generalized knowledge will make 20 that call collectively. 10:53:0 21 Q. Are there any guidelines that are used in 22 selecting CLI commands? 23 A. No. 24 Q. Any informal guidelines?

# Case 5:14-cv-05344-BLF Document 606-9 Filed 11/01/16 Page 5 of 9 HIGHLY CONFIDENTIAL - OUTSIDE ATTORNEYS' EYES ONLY

Q. Okay. What do you mean by tribal 10:53:17	1 Q. (By Ms. McCloskey) Is that a formal 10:55:53
2 knowledge?	2 process?
3 A. Dell's networking teams are made up of a	3 A. The PRD is a formal process.
4 collection of folks with industry experience from a	4 Q. You said PRD?
5 wide variety of places, and they come in looking at (10:53:27)	5 A. PRD, product requirements document. 10:56:03
6 the solutions end to end and understanding how	6 Q. And is that process followed with the
7 the the products need to to interoperate.	7 addition of every new CLI command?
8 Q. So would you say say that Dell's	8 A. The PRD defines the overall requirements.
	•
9 networking teams rely on and use their industry	
10 experience in creating new CLI commands? 10:53:45	10 A. The implementation 10:56:16
11) A. Yes.	11 Q. Okay.
12 Q. Do you know whether Dell engineers	12 A is all based off of the knowledge of
13 consult industry standards, such as those from the	13 the engineers or the ability for them to to
14 ITF or IEEE, when adding new CLI commands?	14 produce the desired results in the code. So it's
15 A. We do. (10:54:00)	15 all proprietary telephony, in terms of the 10:56:26
16 Q. Why?	16 implementation.
17 A. But not)	17 Q. And that process you have just described,
Q. I'm sorry. Go ahead.	18 the business team and the market marketing team
A. We do to make sure that we're consistent	19 interfacing with customers, does that apply,
20 with industry; that is, defined hard industry 10:54:06	20 generally, to the CLI commands support currently 10:56:43
21 standards, but we're also very knowledgeable about	21 supported by Dell switches and routers?
22 the fact that there are there are	22 A. Yes, but the PRDs may not be specific.
23 customer-driven expectations and standards that	23 They can be generalized in terms of the functions
24 emerge through informal means.	24 that need to be supported.
25 Q. So would it be accurate to say that Dell 10:54:23 Page 42	25 Q. Okay. So you said that the business team 10:57:06 Page 44
1 considers both industry standards and customer 10:54:26	1 or the marketing team interfaces with customers. 10:57:07
2 expectations in coming up with new CLI commands?	2 Does Dell receive feedback from the
3 A. Yes.	3 customers regarding the CLI?
4 Q. Is there anything I'm missing there?	4 A. We do betas afterward, and we do testing
5 Anything else that you would say, generally, is 10:54:36	5 afterwards. Plus, we'll provide sometimes early 10:57:22
6 considered or consulted in coming up with a new CLI	6 engagements where we give them visibility to what
7 command?	7 we're implementing.
8 A. Consistency of the product solution sets,	8 Q. So is it accurate to say that Dell
9 because of the fact that we OEM and we use	9 solicits feedback from customers?
10 third-party products in solutions. 10:54:51	10 A. Yes. 10:57:35
11 Q. Okay. How does Dell you referred to	Q. Is it is it possible to say,
12 customer expectations.	12 generally, what kind of feedback customers
How does Dell ensure that its CLI	13 typically give Dell with respect to new CLI
14 commands meet customer expectations; for example,	14 commands?
15 if Dell is going to add new functionality that will 10:55:15	15 A. Can you restate the question. 10:57:51
16 require the addition of new CLI commands, is there	16 Q. Sure.
17 a process for ensuring that those commands meet	17 Are is it possible for you to explain,
18 customer expectations?	18 generally, what kind of feedback Dell usually gets
19 MR. HOLMES: Objection. Vague.	19 from customers when it's implementing or deciding
THE DEPONENT: The the PLM team 10:55:25	20 whether to implement a new CLI command? 10:58:03
21 or the business product line marketing team, or	21 A. Yes.
22 manage primary management team will, at Dell,	22 Q. Can you explain it to me?
	23 A. We will we will, generally, get
23 interface with the sales engineers, interface with	, , , , , , , , , , , , , , , , , , , ,
<ul><li>23 interface with the sales engineers, interface with</li><li>24 the customers, and make requirements or provide</li></ul>	24 feedback relative to a level of consistency with

# Case 5:14-cv-05344-BLF Document 606-9 Filed 11/01/16 Page 6 of 9 HIGHLY CONFIDENTIAL - OUTSIDE ATTORNEYS' EYES ONLY

11.00.15	1 07710
1 A. Yes. 11:20:45	1 (explain what you mean by OEM?) (11:23:19)
2 Q. What does it refer to?	A. OEM. Other equipment manufacturer.
3 A. It refers to the practices in the	<ul><li>Q. Thank you.</li><li>A. So, for example, the software on here</li></ul>
4 industry, in general, relative to the CLI and the	
5 implementation of the CLI in the industry. 11:20:56	5 wasn't necessarily developed by us. (11:23:29) 6 O. Okay. Does Dell have a policy with
6 Q. What do you mean the practices in the	
7 industry, in general?	7 respect to its use of industry-standard commands?  8 MR. HOLMES: Objection. Assumes facts
8 A. Expectations from the industry for and	
9 customers for for certain capabilities that must 10 exist within the CLI. 11:21:13	9 not in evidence.
	<ul> <li>(10) THE DEPONENT: There's no formal policy.</li> <li>(11:23:51)</li> <li>(11) Q. (By Ms. McCloskey) Does Dell make an</li> </ul>
12 industry-standard CLI from customers; is that 13 correct?	12 effort to adopt industry-standard commands where
14 A. Yes.	13 appropriate? 14 A. Yes.
15 Q. In what context have you heard customers 11:21:30	15 Q. Can you explain to me when it's 11:24:02
16 refer to industry-standard CLI?	16 appropriate for a company such as Dell to adopt
17 A. We've heard it in terms of communication	17 industry-standard commands?
18 of requirements or communication of of their	18 A. Dell tries to within its technologies,
19 practices internally.	19 tries to remain consistent about the open standards
20 Q. So based on communications you've had 11:21:47	20 in the industry and and make sure that we (11:24:17)
21 with customers, you understand that customers	21 provide interoperability across platforms for the
22 expect industry-standard CLI?	22 end-to-end solutions. So we try to avoid, as much
23 A. Yes.	23 as possible, any priority implementations.
24 Q. In your experience, why do you understand	24 Q. So it sounds to me like Dell tries to use
25 that customers expect expect industry-standard 11:21:58	25 the industry-standard commands as much as possible. 11:24:42
Page 58	Page 60
1 CLI? 11:22:02	1) A. We try to use what our we try to make 11:24:45
1 CLI? 11:22:02 2 A. My understanding is because they want	<ol> <li>(A. We try to use what our we try to make)</li> <li>2 sure that we're meeting our customer expectations.</li> </ol>
2 A. My understanding is because they want	2 sure that we're meeting our customer expectations.
2 A. My understanding is because they want 3 to they want their technicians to behave a	<ul><li>2 sure that we're meeting our customer expectations.</li><li>3 So whatever the customer expectations are and</li></ul>
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network	<ul> <li>2 sure that we're meeting our customer expectations.</li> <li>3 So whatever the customer expectations are and</li> <li>4 whatever we can do to make sure that we have a</li> </ul>
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 11:22:15	<ul> <li>2 sure that we're meeting our customer expectations.</li> <li>3 So whatever the customer expectations are and</li> <li>4 whatever we can do to make sure that we have a</li> <li>5 level of consistency across Dell's full full</li> <li>11:24:58</li> </ul>
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 6 they want a level of consistency, in terms of the	<ul> <li>2 sure that we're meeting our customer expectations.</li> <li>3 So whatever the customer expectations are and</li> <li>4 whatever we can do to make sure that we have a</li> <li>5 level of consistency across Dell's full full</li> <li>6 portfolio, we will do.</li> </ul>
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 6 they want a level of consistency, in terms of the 7 expected results.	<ul> <li>2 sure that we're meeting our customer expectations.</li> <li>3 So whatever the customer expectations are and</li> <li>4 whatever we can do to make sure that we have a</li> <li>5 level of consistency across Dell's full full</li> <li>6 portfolio, we will do.</li> <li>Q. Do customers generally expect</li> </ul>
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 6 they want a level of consistency, in terms of the 7 expected results.  8 Q. Is the term industry-standard CLI a term	<ul> <li>2 sure that we're meeting our customer expectations.</li> <li>3 So whatever the customer expectations are and</li> <li>4 whatever we can do to make sure that we have a</li> <li>5 level of consistency across Dell's full full</li> <li>6 portfolio, we will do.</li> <li>7 Q. Do customers generally expect</li> <li>8 industry-standard commands?</li> </ul>
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 6 they want a level of consistency, in terms of the 7 expected results.  Q. Is the term industry-standard CLI a term 9 you've heard customers use frequently?	<ul> <li>2 sure that we're meeting our customer expectations.</li> <li>3 So whatever the customer expectations are and</li> <li>4 whatever we can do to make sure that we have a</li> <li>5 level of consistency across Dell's full full</li> <li>6 portfolio, we will do.</li> <li>7 Q. Do customers generally expect</li> <li>8 industry-standard commands?</li> <li>9 MR. HOLMES: Objection. Calls for</li> </ul>
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 6 they want a level of consistency, in terms of the 7 expected results. 8 Q. Is the term industry-standard CLI a term 9 you've heard customers use frequently? 10 MR. THOMPSON: Objection. Vague. 11:22:35	2 sure that we're meeting our customer expectations.  3 So whatever the customer expectations are and  4 whatever we can do to make sure that we have a  5 level of consistency across Dell's full full  6 portfolio, we will do.  7 Q. Do customers generally expect  8 industry-standard commands?  9 MR. HOLMES: Objection. Calls for  10 speculation. Foundation.
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 6 they want a level of consistency, in terms of the 7 expected results. 8 Q. Is the term industry-standard CLI a term 9 you've heard customers use frequently? 10 MR. THOMPSON: Objection. Vague. 11:22:35 11 THE DEPONENT: I I've heard it	2 sure that we're meeting our customer expectations.  3 So whatever the customer expectations are and  4 whatever we can do to make sure that we have a  5 level of consistency across Dell's full full  11:24:58  6 portfolio, we will do.  7 Q. Do customers generally expect  8 industry-standard commands?  9 MR. HOLMES: Objection. Calls for  10 speculation. Foundation.  11:25:11  11 THE DEPONENT: In general, yes.
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 6 they want a level of consistency, in terms of the 7 expected results. 8 Q. Is the term industry-standard CLI a term 9 you've heard customers use frequently? 10 MR. THOMPSON: Objection. Vague. 11:22:35 11 THE DEPONENT: I I've heard it 12 consistently.	2 sure that we're meeting our customer expectations.  3 So whatever the customer expectations are and  4 whatever we can do to make sure that we have a  5 level of consistency across Dell's full full  11:24:58  6 portfolio, we will do.  7 Q. Do customers generally expect  8 industry-standard commands?  9 MR. HOLMES: Objection. Calls for  10 speculation. Foundation.  11:25:11  11 THE DEPONENT: In general, yes.  12 Q. (By Ms. McCloskey) How do you know that?
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 6 they want a level of consistency, in terms of the 7 expected results. 8 Q. Is the term industry-standard CLI a term 9 you've heard customers use frequently? 10 MR. THOMPSON: Objection. Vague. 11:22:35 11 THE DEPONENT: I I've heard it 12 consistently. 13 Q. (By Ms. McCloskey) You mentioned that	2 sure that we're meeting our customer expectations.  3 So whatever the customer expectations are and  4 whatever we can do to make sure that we have a  5 level of consistency across Dell's full full 11:24:58  6 portfolio, we will do.  7 Q. Do customers generally expect  8 industry-standard commands?  9 MR. HOLMES: Objection. Calls for  10 speculation. 11:25:11  11 THE DEPONENT: In general, yes.  12 Q. (By Ms. McCloskey) How do you know that?  13 A. Conversations with different customers  14 and just through travel knowledge, in general.  15 Q. So through your experience in networking 11:25:25
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 6 they want a level of consistency, in terms of the 7 expected results. 8 Q. Is the term industry-standard CLI a term 9 you've heard customers use frequently? 10 MR. THOMPSON: Objection. Vague. 11:22:35 11 THE DEPONENT: I I've heard it 12 consistently. 13 Q. (By Ms. McCloskey) You mentioned that 14 you'd heard the term industry-standard CLI from	2 sure that we're meeting our customer expectations.  3 So whatever the customer expectations are and  4 whatever we can do to make sure that we have a  5 level of consistency across Dell's full full (11:24:58)  6 portfolio, we will do.  7 Q. Do customers generally expect  8 industry-standard commands?  9 MR. HOLMES: Objection. Calls for  10 speculation. Foundation. (11:25:11)  11 THE DEPONENT: In general, yes.  12 Q. (By Ms. McCloskey) How do you know that?  13 A. Conversations with different customers  14 and just through travel knowledge, in general.
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 11:22:15 6 they want a level of consistency, in terms of the 7 expected results. 8 Q. Is the term industry-standard CLI a term 9 you've heard customers use frequently? 10 MR. THOMPSON: Objection. Vague. 11:22:35 11 THE DEPONENT: I I've heard it 12 consistently. 13 Q. (By Ms. McCloskey) You mentioned that 14 you'd heard the term industry-standard CLI from 15 engineers. 11:22:46 16 Do you recall in what context you've 17 heard engineers use the term industry-standard CLI?	2 sure that we're meeting our customer expectations.  3 So whatever the customer expectations are and  4 whatever we can do to make sure that we have a  5 level of consistency across Dell's full full (11:24:58)  6 portfolio, we will do.  7 Q. Do customers generally expect  8 industry-standard commands?  9 MR. HOLMES: Objection. Calls for  10 speculation. Foundation. (11:25:11)  11 THE DEPONENT: In general, yes.  12 Q. (By Ms. McCloskey) How do you know that?  13 A. Conversations with different customers  14 and just through travel knowledge, in general.  15 Q. So through your experience in networking (11:25:25)  16 over, I guess, almost 20 years, you understand that  17 customers generally expect industry-standard
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 6 they want a level of consistency, in terms of the 7 expected results. 8 Q. Is the term industry-standard CLI a term 9 you've heard customers use frequently? 10 MR. THOMPSON: Objection. Vague. 11:22:35 11 THE DEPONENT: I I've heard it 12 consistently. 13 Q. (By Ms. McCloskey) You mentioned that 14 you'd heard the term industry-standard CLI from 15 engineers. 11:22:46 16 Do you recall in what context you've 17 heard engineers use the term industry-standard CLI? 18 A. Sure. In terms of when you're you're	2 sure that we're meeting our customer expectations.  3 So whatever the customer expectations are and  4 whatever we can do to make sure that we have a  5 level of consistency across Dell's full full (11:24:58)  6 portfolio, we will do.  7 Q. Do customers generally expect  8 industry-standard commands?  9 MR. HOLMES: Objection. Calls for  10 speculation. Foundation. (11:25:11)  11 THE DEPONENT: In general, yes.  12 Q. (By Ms. McCloskey) How do you know that?  13 A. Conversations with different customers  14 and just through travel knowledge, in general.  15 Q. So through your experience in networking (11:25:25)  16 over, I guess, almost 20 years, you understand that  17 customers generally expect industry-standard  18 commands?
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 6 they want a level of consistency, in terms of the 7 expected results. 8 Q. Is the term industry-standard CLI a term 9 you've heard customers use frequently? 10 MR. THOMPSON: Objection. Vague. 11:22:35 11 THE DEPONENT: I I've heard it 12 consistently. 13 Q. (By Ms. McCloskey) You mentioned that 14 you'd heard the term industry-standard CLI from 15 engineers. 11:22:46 16 Do you recall in what context you've 17 heard engineers use the term industry-standard CLI? 18 A. Sure. In terms of when you're you're 19 talking about how to when we OEM a product or	2 sure that we're meeting our customer expectations.  3 So whatever the customer expectations are and  4 whatever we can do to make sure that we have a  5 level of consistency across Dell's full full (11:24:58)  6 portfolio, we will do.  7 Q. Do customers generally expect  8 industry-standard commands?  9 MR. HOLMES: Objection. Calls for  10 speculation. (11:25:11)  11 THE DEPONENT: In general, yes.  12 Q. (By Ms. McCloskey) How do you know that?  13 A. Conversations with different customers  14 and just through travel knowledge, in general.  15 Q. So through your experience in networking (11:25:25)  16 over, I guess, almost 20 years, you understand that  17 customers generally expect industry-standard  18 commands?  19 A. Yes.
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 11:22:15 6 they want a level of consistency, in terms of the 7 expected results. 8 Q. Is the term industry-standard CLI a term 9 you've heard customers use frequently? 10 MR. THOMPSON: Objection. Vague. 11:22:35 11 THE DEPONENT: I I've heard it 12 consistently. 13 Q. (By Ms. McCloskey) You mentioned that 14 you'd heard the term industry-standard CLI from 15 engineers. 11:22:46 16 Do you recall in what context you've 17 heard engineers use the term industry-standard CLI? 18 A. Sure. In terms of when you're you're 19 talking about how to when we OEM a product or 20 we or we're configuring a multiple vendor 11:23:00	2 sure that we're meeting our customer expectations.  3 So whatever the customer expectations are and  4 whatever we can do to make sure that we have a  5 level of consistency across Dell's full full (11:24:58)  6 portfolio, we will do.  7 Q. Do customers generally expect  8 industry-standard commands?  9 MR. HOLMES: Objection. Calls for  10 speculation. Foundation. (11:25:11)  11 THE DEPONENT: In general, yes.  12 Q. (By Ms. McCloskey) How do you know that?  13 A. Conversations with different customers  14 and just through travel knowledge, in general.  15 Q. So through your experience in networking (11:25:25)  16 over, I guess, almost 20 years, you understand that  17 customers generally expect industry-standard  18 commands?  19 A. Yes.  20 Q. Are there any circumstances in which Dell (11:25:42)
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 11:22:15 6 they want a level of consistency, in terms of the 7 expected results. 8 Q. Is the term industry-standard CLI a term 9 you've heard customers use frequently? 10 MR. THOMPSON: Objection. Vague. 11:22:35 11 THE DEPONENT: I I've heard it 12 consistently. 13 Q. (By Ms. McCloskey) You mentioned that 14 you'd heard the term industry-standard CLI from 15 engineers. 11:22:46 16 Do you recall in what context you've 17 heard engineers use the term industry-standard CLI? 18 A. Sure. In terms of when you're you're 19 talking about how to when we OEM a product or 20 we or we're configuring a multiple vendor 11:23:00 21 solution, the term will come up, you know, what	2 sure that we're meeting our customer expectations.  3 So whatever the customer expectations are and  4 whatever we can do to make sure that we have a  5 level of consistency across Dell's full full (11:24:58)  6 portfolio, we will do.  7 Q. Do customers generally expect  8 industry-standard commands?  9 MR. HOLMES: Objection. Calls for  10 speculation. Foundation. (11:25:11)  11 THE DEPONENT: In general, yes.  12 Q. (By Ms. McCloskey) How do you know that?  13 A. Conversations with different customers  14 and just through travel knowledge, in general.  15 Q. So through your experience in networking (11:25:25)  16 over, I guess, almost 20 years, you understand that  17 customers generally expect industry-standard  18 commands?  19 A. Yes.  20 Q. Are there any circumstances in which Dell (11:25:42)  21 does not adopt industry-standard commands?
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 11:22:15 6 they want a level of consistency, in terms of the 7 expected results. 8 Q. Is the term industry-standard CLI a term 9 you've heard customers use frequently? 10 MR. THOMPSON: Objection. Vague. 11:22:35 11 THE DEPONENT: I I've heard it 12 consistently. 13 Q. (By Ms. McCloskey) You mentioned that 14 you'd heard the term industry-standard CLI from 15 engineers. 11:22:46 16 Do you recall in what context you've 17 heard engineers use the term industry-standard CLI? 18 A. Sure. In terms of when you're you're 19 talking about how to when we OEM a product or 20 we or we're configuring a multiple vendor 11:23:00 21 solution, the term will come up, you know, what 22 what do we need to do with the CLI, or what do we	2 sure that we're meeting our customer expectations.  3 So whatever the customer expectations are and  4 whatever we can do to make sure that we have a  5 level of consistency across Dell's full full (11:24:58)  6 portfolio, we will do.  7 Q. Do customers generally expect  8 industry-standard commands?  9 MR. HOLMES: Objection. Calls for  10 speculation. Foundation. (11:25:11)  11 THE DEPONENT: In general, yes.  12 Q. (By Ms. McCloskey) How do you know that?  13 A. Conversations with different customers  14 and just through travel knowledge, in general.  15 Q. So through your experience in networking (11:25:25)  16 over, I guess, almost 20 years, you understand that  17 customers generally expect industry-standard  18 commands?  19 A. Yes.  20 Q. Are there any circumstances in which Dell (11:25:42)  21 does not adopt industry-standard commands?  22 A. We will not adopt an industry-standard
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 11:22:15 6 they want a level of consistency, in terms of the 7 expected results. 8 Q. Is the term industry-standard CLI a term 9 you've heard customers use frequently? 10 MR. THOMPSON: Objection. Vague. 11:22:35 11 THE DEPONENT: I I've heard it 12 consistently. 13 Q. (By Ms. McCloskey) You mentioned that 14 you'd heard the term industry-standard CLI from 15 engineers. 11:22:46 16 Do you recall in what context you've 17 heard engineers use the term industry-standard CLI? 18 A. Sure. In terms of when you're you're 19 talking about how to when we OEM a product or 20 we or we're configuring a multiple vendor 11:23:00 21 solution, the term will come up, you know, what 22 what do we need to do with the CLI, or what do we 23 need to do for the interface of the management	2 sure that we're meeting our customer expectations.  3 So whatever the customer expectations are and  4 whatever we can do to make sure that we have a  5 level of consistency across Dell's full full (11:24:58)  6 portfolio, we will do.  7 Q. Do customers generally expect  8 industry-standard commands?  9 MR. HOLMES: Objection. Calls for  10 speculation. Foundation. (11:25:11)  11 THE DEPONENT: In general, yes.  12 Q. (By Ms. McCloskey) How do you know that?  13 A. Conversations with different customers  14 and just through travel knowledge, in general.  15 Q. So through your experience in networking (11:25:25)  16 over, I guess, almost 20 years, you understand that  17 customers generally expect industry-standard  18 commands?  19 A. Yes.  20 Q. Are there any circumstances in which Dell (11:25:42)  21 does not adopt industry-standard commands?  22 A. We will not adopt an industry-standard  23 command if we don't think that the underlying
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 11:22:15 6 they want a level of consistency, in terms of the 7 expected results. 8 Q. Is the term industry-standard CLI a term 9 you've heard customers use frequently? 10 MR. THOMPSON: Objection. Vague. 11:22:35 11 THE DEPONENT: I I've heard it 12 consistently. 13 Q. (By Ms. McCloskey) You mentioned that 14 you'd heard the term industry-standard CLI from 15 engineers. 11:22:46 16 Do you recall in what context you've 17 heard engineers use the term industry-standard CLI? 18 A. Sure. In terms of when you're you're 19 talking about how to when we OEM a product or 20 we or we're configuring a multiple vendor 11:23:00 21 solution, the term will come up, you know, what 22 what do we need to do with the CLI, or what do we 23 need to do for the interface of the management 24 tools and how it's industry standard.	2 sure that we're meeting our customer expectations.  3 So whatever the customer expectations are and  4 whatever we can do to make sure that we have a  5 level of consistency across Dell's full full 11:24:58  6 portfolio, we will do.  7 Q. Do customers generally expect  8 industry-standard commands?  9 MR. HOLMES: Objection. Calls for  10 speculation. Foundation. 11:25:11  11 THE DEPONENT: In general, yes.  12 Q. (By Ms. McCloskey) How do you know that?  13 A. Conversations with different customers  14 and just through travel knowledge, in general.  15 Q. So through your experience in networking 11:25:25  16 over, I guess, almost 20 years, you understand that  17 customers generally expect industry-standard  18 commands?  19 A. Yes.  20 Q. Are there any circumstances in which Dell 11:25:42  21 does not adopt industry-standard commands?  22 A. We will not adopt an industry-standard  23 command if we don't think that the underlying  24 functionality can be developed without violating
2 A. My understanding is because they want 3 to they want their technicians to behave a 4 certain way or their their network 5 administrators to behave a certain way and and 11:22:15 6 they want a level of consistency, in terms of the 7 expected results. 8 Q. Is the term industry-standard CLI a term 9 you've heard customers use frequently? 10 MR. THOMPSON: Objection. Vague. 11:22:35 11 THE DEPONENT: I I've heard it 12 consistently. 13 Q. (By Ms. McCloskey) You mentioned that 14 you'd heard the term industry-standard CLI from 15 engineers. 11:22:46 16 Do you recall in what context you've 17 heard engineers use the term industry-standard CLI? 18 A. Sure. In terms of when you're you're 19 talking about how to when we OEM a product or 20 we or we're configuring a multiple vendor 11:23:00 21 solution, the term will come up, you know, what 22 what do we need to do with the CLI, or what do we 23 need to do for the interface of the management	2 sure that we're meeting our customer expectations.  3 So whatever the customer expectations are and  4 whatever we can do to make sure that we have a  5 level of consistency across Dell's full full 11:24:58  6 portfolio, we will do.  7 Q. Do customers generally expect  8 industry-standard commands?  9 MR. HOLMES: Objection. Calls for  10 speculation. 11:25:11  11 THE DEPONENT: In general, yes.  12 Q. (By Ms. McCloskey) How do you know that?  13 A. Conversations with different customers  14 and just through travel knowledge, in general.  15 Q. So through your experience in networking 11:25:25  16 over, I guess, almost 20 years, you understand that  17 customers generally expect industry-standard  18 commands?  19 A. Yes.  20 Q. Are there any circumstances in which Dell 11:25:42  21 does not adopt industry-standard commands?  22 A. We will not adopt an industry-standard  23 command if we don't think that the underlying

# Case 5:14-cv-05344-BLF Document 606-9 Filed 11/01/16 Page 7 of 9 HIGHLY CONFIDENTIAL - OUTSIDE ATTORNEYS' EYES ONLY

Q. What do you mean by, when the underlying (11:26:05)	1 fairly called industry-standard commands? 11:28:29
2 functionality can't be developed without violating	2 A. Yes.
3 someone else's intellectual property?	3 Q. Would it be fair to say that Dell and
4 A. If if there is intellectual property	4 Cisco's CLI commands may overlap, to the extent
5 across the implementation of a particular 11:26:15	5 both use industry-standard CLI commands? 11:28:36
6 particular protocol or or particular innovation	6 MR. HOLMES: Objection. Vague. Calls
7 and the command is simply an interface into that	7 for speculation.
8 innovation, we won't	8 THE DEPONENT: Yes.
9 Q. I see.	9 Q. (By Ms. McCloskey) Are you aware of
(10) A touch it. (11:26:33)	10 other vendors with whom Dell's CLI commands 11:28:45
Q. Okay. Is it your understanding then that	11 overlap?
12 Dell uses many CLI commands that are also supported	12 A. Yes.
13 by other networking equipment vendors in the	13 Q. Which vendors?
14 industry?	14 A. Anybody that uses that same industry
A. Can you restate that one. 11:26:51	15 standard. So it would be Arista. I believe 11:28:56
16 Q. Sure.	16 Juniper. Extreme. Enterasys. Anybody that uses
Is it your understanding then that Dell	17 the Broadcom, PowerConnect software or Level
18 uses many CLI commands that are also supported by	18 Level 7 software.
19 other networking equipment vendors in the industry?	19 Q. So many vendors use the industry-standard
MR. HOLMES: Objection. Vague. Calls 11:27:02	20 CLI demands? 11:29:18
21 for speculation.	21 A. Yes.
THE DEPONENT: Sorry. One more time.	22 MR. HOLMES: Objection. Calls for
MS. McCLOSKEY: Sure. No problem.	23 speculation.
24 Q. (By Ms. McCloskey) Is it your	24 Q. (By Ms. McCloskey) Has has Dell ever
	25 considered whether it was somehow wrong to use CLI 11:29:30
Page 62	Page 64
1 are also supported by other networking equipment 11:27:17	1 commands that are also supported by Cisco? 11:29:39
2 vendors in the industry?	2 A. No.
3 A. Yes.	3 MR. HOLMES: Objection. Vague. Calls
4 MR. HOLMES: Same objections.	4 for a legal conclusion.
Q. (By Ms. McCloskey) How do you know that? 11:27:25	5 Q. (By Ms. McCloskey) Is it fair to say 11:29:47
6 A. Because it's an industry standard.	6 that if Dell thought that it was wrong to use a
Q. Do you have an understanding as to	7 certain CLI command, it wouldn't use it?
8 whether Cisco uses many CLI commands that are also	8 A. Yes.
9 supported by other networking equipment vendors in	9 MR. HOLMES: Same objections.
10 the industry? (11:27:49)	10 Q. (By Ms. McCloskey) Is it fair to say 11:29:55
11 MR. HOLMES: Objection. Vague. Calls	11 that if Dell thought it was illegal to use a
12 for speculation.	12 certain CLI command, it wouldn't use it?
13 THE DEPONENT: I'm aware that some of	13 A. Yes.
14 their commands are consistent with other vendors.	14 MR. HOLMES: Same objections.
15 Q. (By Ms. McCloskey) How do you know that? (11:27:56)	15 Q. (By Ms. McCloskey) Have you ever 11:30:03
16 A. Because they're industry standard.	16 discussed with others the fact that the Dell CLI
17 Q. Are you generally familiar with some of	17 that the CLI supported by Dell shares commands in
18 Cisco's CLI commands?	18 common with the CLI supported by Cisco?
19 A. I'm generally familiar with the fact,	19 MR. THOMPSON: Let me just caution the
20 yes. 11:28:09	20 witness, you should exclude any communications with 11:30:13
21 (Discussion off the stenographic record.)	21 your lawyers.
	22 THE DEPONENT: Agree. 23 O (Ry Mc McClockey) Thank you
23 agree with this, but would you agree that commands	Q. (By Ms. McCloskey) Thank you.
24 that are used by many different vendors and that	Would you like me to read the question?
25 customers expect to see in an Ethernet switch are 11:28:24 Page 63	25 A. Yes, please. 11:30:22 Page 65
Page 03	rage 63

# Case 5:14-cv-05344-BLF Document 606-9 Filed 11/01/16 Page 8 of 9 HIGHLY CONFIDENTIAL - OUTSIDE ATTORNEYS' EYES ONLY

1 important to know that the Dell OEM's the 12:27:03	
	1 was a Force10 or a Dell document. It depends on 12:30:0
2 PowerConnect, I believe, full series	2 timing. It looks like it was a Force10 document.
3 Q. (By Ms. McCloskey) Okay.	3 Q. (By Ms. McCloskey) Do you see on the
4 A so that the software is not	4 middle of the front front page where it says,
5 necessarily Dell-produced software. 12:27:14	5 "The FTOS CLI combines an industry-standard show, 12:
6 Q. Do you have an understanding of whose	6 configuration and debugging syntax with" "with
7 software it would be?	7 enhanced usability and navigation features. As a
8 A. Yes.	8 result, configuration and troubleshooting is just
9 Q. Who is that?	9 like working on an iOS platform, but more
10 A. Broadcom. 12:27:24	10 comfortable." 12:30:33
Q. So am I correct in understanding that	11 Do you see that?
2 this document indicates that the Broad Broadcom	12 A. Yes.
3 software supports the industry-standard CLI?	13 Q. Do you have an understanding of what this
4 A. I believe so, yes.	14 document refers to when it references an industry
Q. Do you have any reason to question 12:27:36	15 standard show syntax? 12:30:46
16 whether the Broadcom software supports the	MR. HOLMES: Objection. Foundation.
7 industry-standard CLI?	17 THE DEPONENT: It would be my
8 MR. THOMPSON: Same objections.	18 assumption is that the author intended to
9 THE DEPONENT: No. My comment was not	19 demonstrate that the the CLI implementation was
20 familiarity with this particular series or or 12:27:45	20 what customers would expect for the industry 12:31:10
21 the particular switch, and just going from memory	21 standard, and that they had gone and also provided
22 in terms of who has Broadcom software versus who	22 additional commands for for making some of the
3 has Dell software on the individual switches.	23 navigation or some of the implementation easier.
4 MS. McCLOSKEY: Okay. Thanks. You can	24 So it looks like they have implemented an industry
25 put that document aside. 12:28:08	25 standard and then additional commands. 12:31:28
Page 102	Page
1 I'm going to show you a document which is 12:28:08	Q. (By Ms. McCloskey) Which additional 12:31:3
2 marked 958.	2 commands are those?
3 (Exhibit 958 was marked for identification by	3 A. It I I'd be speculating,
4 the court reporter and is attached hereto.)	4 Q. Okay. What does iOS refer to?
*	
5 Q. (By Ms. McCloskey) Mr. Cato, I've handed 12:28:11	5 MR. HOLMES: Objection. Vague. 12:31:45
5 Q. (By Ms. McCloskey) Mr. Cato, I've handed 12:28:11 6 you a document which is marked Exhibit 958.	5 MR. HOLMES: Objection. Vague. 12:31:45 6 Foundation.
6 you a document which is marked Exhibit 958.	6 Foundation.
6 you a document which is marked Exhibit 958.  7 Do you recognize this document?	<ul><li>6 Foundation.</li><li>7 THE DEPONENT: I believe iOS refers to</li></ul>
<ul> <li>6 you a document which is marked Exhibit 958.</li> <li>7 Do you recognize this document?</li> <li>8 A. No.</li> <li>9 Q. Can you please take a look at this</li> </ul>	<ul> <li>6 Foundation.</li> <li>7 THE DEPONENT: I believe iOS refers to</li> <li>8 Cisco's operating system.</li> </ul>
6 you a document which is marked Exhibit 958. 7 Do you recognize this document? 8 A. No. 9 Q. Can you please take a look at this 0 document and tell me what your understanding is 12:28:29	<ul> <li>6 Foundation.</li> <li>7 THE DEPONENT: I believe iOS refers to</li> <li>8 Cisco's operating system.</li> <li>9 Q. (By Ms. McCloskey) So is it your</li> </ul>
6 you a document which is marked Exhibit 958. 7 Do you recognize this document? 8 A. No. 9 Q. Can you please take a look at this 0 document and tell me what your understanding is 12:28:29 1 that it is?	6 Foundation. 7 THE DEPONENT: I believe iOS refers to 8 Cisco's operating system. 9 Q. (By Ms. McCloskey) So is it your 10 understanding 12:31:53
6 you a document which is marked Exhibit 958. 7 Do you recognize this document? 8 A. No. 9 Q. Can you please take a look at this 0 document and tell me what your understanding is 12:28:29 1 that it is? 2 MR. HOLMES: Objection. Foundation.	6 Foundation. 7 THE DEPONENT: I believe iOS refers to 8 Cisco's operating system. 9 Q. (By Ms. McCloskey) So is it your 10 understanding 12:31:53 11 A on one of their on some of their 12 switches.
6 you a document which is marked Exhibit 958. 7 Do you recognize this document? 8 A. No. 9 Q. Can you please take a look at this 0 document and tell me what your understanding is 12:28:29 1 that it is? 2 MR. HOLMES: Objection. Foundation. 3 THE DEPONENT: It looks like it's a	6 Foundation. 7 THE DEPONENT: I believe iOS refers to 8 Cisco's operating system. 9 Q. (By Ms. McCloskey) So is it your 10 understanding 12:31:53 11 A on one of their on some of their 12 switches. 13 Q. Thank you for that clarification.
6 you a document which is marked Exhibit 958. 7 Do you recognize this document? 8 A. No. 9 Q. Can you please take a look at this 0 document and tell me what your understanding is 12:28:29 1 that it is? 2 MR. HOLMES: Objection. Foundation. 3 THE DEPONENT: It looks like it's a 4 marketing document talking about the CLI on	6 Foundation. 7 THE DEPONENT: I believe iOS refers to 8 Cisco's operating system. 9 Q. (By Ms. McCloskey) So is it your 10 understanding 12:31:53 11 A on one of their on some of their 12 switches. 13 Q. Thank you for that clarification. 14 Is it your understanding that this
6 you a document which is marked Exhibit 958. 7 Do you recognize this document? 8 A. No. 9 Q. Can you please take a look at this 0 document and tell me what your understanding is 12:28:29 1 that it is? 2 MR. HOLMES: Objection. Foundation. 3 THE DEPONENT: It looks like it's a 4 marketing document talking about the CLI on 5 Force10's operating system. 12:29:41	6 Foundation. 7 THE DEPONENT: I believe iOS refers to 8 Cisco's operating system. 9 Q. (By Ms. McCloskey) So is it your 10 understanding 12:31:53 11 A on one of their on some of their 12 switches. 13 Q. Thank you for that clarification. 14 Is it your understanding that this 15 document this marketing document is indicating 12:31:
6 you a document which is marked Exhibit 958. 7 Do you recognize this document? 8 A. No. 9 Q. Can you please take a look at this 0 document and tell me what your understanding is 12:28:29 11 that it is? 2 MR. HOLMES: Objection. Foundation. 3 THE DEPONENT: It looks like it's a 4 marketing document talking about the CLI on 5 Force10's operating system. 12:29:41 6 Q. (By Ms. McCloskey) Have you seen	6 Foundation. 7 THE DEPONENT: I believe iOS refers to 8 Cisco's operating system. 9 Q. (By Ms. McCloskey) So is it your 10 understanding 12:31:53 11 A on one of their on some of their 12 switches. 13 Q. Thank you for that clarification. 14 Is it your understanding that this 15 document this marketing document is indicating 12:31:
6 you a document which is marked Exhibit 958. 7 Do you recognize this document? 8 A. No. 9 Q. Can you please take a look at this 10 document and tell me what your understanding is 12:28:29 11 that it is? 12 MR. HOLMES: Objection. Foundation. 13 THE DEPONENT: It looks like it's a 14 marketing document talking about the CLI on 15 Force10's operating system. 12:29:41 16 Q. (By Ms. McCloskey) Have you seen 17 documents like this before?	6 Foundation. 7 THE DEPONENT: I believe iOS refers to 8 Cisco's operating system. 9 Q. (By Ms. McCloskey) So is it your 10 understanding 12:31:53 11 A on one of their on some of their 12 switches. 13 Q. Thank you for that clarification. 14 Is it your understanding that this 15 document this marketing document is indicating 16 to customers that configuration and troubleshooting 17 is similar to working on a Cisco iOS platform?
6 you a document which is marked Exhibit 958. 7 Do you recognize this document? 8 A. No. 9 Q. Can you please take a look at this 10 document and tell me what your understanding is 12:28:29 11 that it is? 12 MR. HOLMES: Objection. Foundation. 13 THE DEPONENT: It looks like it's a 14 marketing document talking about the CLI on 15 Force10's operating system. 12:29:41 16 Q. (By Ms. McCloskey) Have you seen 17 documents like this before? 18 MR. HOLMES: Objection. Vague.	6 Foundation. 7 THE DEPONENT: I believe iOS refers to 8 Cisco's operating system. 9 Q. (By Ms. McCloskey) So is it your 10 understanding 12:31:53 11 A on one of their on some of their 12 switches. 13 Q. Thank you for that clarification. 14 Is it your understanding that this 15 document this marketing document is indicating 16 to customers that configuration and troubleshooting 17 is similar to working on a Cisco iOS platform? 18 MR. HOLMES: Objection. The document
6 you a document which is marked Exhibit 958. 7 Do you recognize this document? 8 A. No. 9 Q. Can you please take a look at this 10 document and tell me what your understanding is 12:28:29 11 that it is? 12 MR. HOLMES: Objection. Foundation. 13 THE DEPONENT: It looks like it's a 14 marketing document talking about the CLI on 15 Force10's operating system. 12:29:41 16 Q. (By Ms. McCloskey) Have you seen 17 documents like this before? 18 MR. HOLMES: Objection. Vague. 19 THE DEPONENT: I've seen similar	6 Foundation. 7 THE DEPONENT: I believe iOS refers to 8 Cisco's operating system. 9 Q. (By Ms. McCloskey) So is it your 10 understanding 12:31:53 11 A on one of their on some of their 12 switches. 13 Q. Thank you for that clarification. 14 Is it your understanding that this 15 document this marketing document is indicating 16 to customers that configuration and troubleshooting 17 is similar to working on a Cisco iOS platform? 18 MR. HOLMES: Objection. The document 19 speaks for itself. Foundation.
6 you a document which is marked Exhibit 958. 7 Do you recognize this document? 8 A. No. 9 Q. Can you please take a look at this 10 document and tell me what your understanding is 12:28:29 11 that it is? 12 MR. HOLMES: Objection. Foundation. 13 THE DEPONENT: It looks like it's a 14 marketing document talking about the CLI on 15 Force10's operating system. 12:29:41 16 Q. (By Ms. McCloskey) Have you seen 17 documents like this before? 18 MR. HOLMES: Objection. Vague. 19 THE DEPONENT: I've seen similar 20 documents. 12:29:57	6 Foundation. 7 THE DEPONENT: I believe iOS refers to 8 Cisco's operating system. 9 Q. (By Ms. McCloskey) So is it your 10 understanding 12:31:53 11 A on one of their on some of their 12 switches. 13 Q. Thank you for that clarification. 14 Is it your understanding that this 15 document this marketing document is indicating 16 to customers that configuration and troubleshooting 17 is similar to working on a Cisco iOS platform? 18 MR. HOLMES: Objection. The document 19 speaks for itself. Foundation. 20 THE DEPONENT: I believe that it's 12:32:13
6 you a document which is marked Exhibit 958. 7 Do you recognize this document? 8 A. No. 9 Q. Can you please take a look at this 0 document and tell me what your understanding is 12:28:29 11 that it is? 2 MR. HOLMES: Objection. Foundation. 3 THE DEPONENT: It looks like it's a 4 marketing document talking about the CLI on 5 Force10's operating system. 12:29:41 6 Q. (By Ms. McCloskey) Have you seen 7 documents like this before? 8 MR. HOLMES: Objection. Vague. 9 THE DEPONENT: I've seen similar 20 documents. 12:29:57 21 Q. (By Ms. McCloskey) And and just to be	6 Foundation. 7 THE DEPONENT: I believe iOS refers to 8 Cisco's operating system. 9 Q. (By Ms. McCloskey) So is it your 10 understanding 12:31:53 11 A on one of their on some of their 12 switches. 13 Q. Thank you for that clarification. 14 Is it your understanding that this 15 document this marketing document is indicating 12:31: 16 to customers that configuration and troubleshooting 17 is similar to working on a Cisco iOS platform? 18 MR. HOLMES: Objection. The document 19 speaks for itself. Foundation. 20 THE DEPONENT: I believe that it's 12:32:13 21 indicating that if you if you are familiar with
6 you a document which is marked Exhibit 958. 7 Do you recognize this document? 8 A. No. 9 Q. Can you please take a look at this 0 document and tell me what your understanding is 12:28:29 11 that it is? 2 MR. HOLMES: Objection. Foundation. 3 THE DEPONENT: It looks like it's a 4 marketing document talking about the CLI on 5 Force10's operating system. 12:29:41 6 Q. (By Ms. McCloskey) Have you seen 7 documents like this before? 8 MR. HOLMES: Objection. Vague. 9 THE DEPONENT: I've seen similar 20 documents. 12:29:57 21 Q. (By Ms. McCloskey) And and just to be	6 Foundation. 7 THE DEPONENT: I believe iOS refers to 8 Cisco's operating system. 9 Q. (By Ms. McCloskey) So is it your 10 understanding 12:31:53 11 A on one of their on some of their 12 switches. 13 Q. Thank you for that clarification. 14 Is it your understanding that this 15 document this marketing document is indicating 12:31: 16 to customers that configuration and troubleshooting 17 is similar to working on a Cisco iOS platform? 18 MR. HOLMES: Objection. The document 19 speaks for itself. Foundation. 20 THE DEPONENT: I believe that it's 12:32:13 21 indicating that if you if you are familiar with 22 the industry-standard aspects of the Cisco, you
6 you a document which is marked Exhibit 958. 7 Do you recognize this document? 8 A. No. 9 Q. Can you please take a look at this 10 document and tell me what your understanding is 12:28:29 11 that it is? 12 MR. HOLMES: Objection. Foundation. 13 THE DEPONENT: It looks like it's a 14 marketing document talking about the CLI on 15 Force10's operating system. 12:29:41 16 Q. (By Ms. McCloskey) Have you seen 17 documents like this before? 18 MR. HOLMES: Objection. Vague. 19 THE DEPONENT: I've seen similar 20 documents. 12:29:57	6 Foundation. 7 THE DEPONENT: I believe iOS refers to 8 Cisco's operating system. 9 Q. (By Ms. McCloskey) So is it your 10 understanding 12:31:53 11 A on one of their on some of their 12 switches. 13 Q. Thank you for that clarification. 14 Is it your understanding that this 15 document this marketing document is indicating 12:31: 16 to customers that configuration and troubleshooting 17 is similar to working on a Cisco iOS platform? 18 MR. HOLMES: Objection. The document 19 speaks for itself. Foundation. 20 THE DEPONENT: I believe that it's 12:32:13 21 indicating that if you if you are familiar with
6 you a document which is marked Exhibit 958. 7 Do you recognize this document? 8 A. No. 9 Q. Can you please take a look at this 10 document and tell me what your understanding is 12:28:29 11 that it is? 12 MR. HOLMES: Objection. Foundation. 13 THE DEPONENT: It looks like it's a 14 marketing document talking about the CLI on 15 Force 10's operating system. 12:29:41 16 Q. (By Ms. McCloskey) Have you seen 17 documents like this before? 18 MR. HOLMES: Objection. Vague. 19 THE DEPONENT: I've seen similar 20 documents. 12:29:57 21 Q. (By Ms. McCloskey) And and just to be 22 clear, it's a Dell marketing document about CLI; is	6 Foundation. 7 THE DEPONENT: I believe iOS refers to 8 Cisco's operating system. 9 Q. (By Ms. McCloskey) So is it your 10 understanding 12:31:53 11 A on one of their on some of their 12 switches. 13 Q. Thank you for that clarification. 14 Is it your understanding that this 15 document this marketing document is indicating 12:31: 16 to customers that configuration and troubleshooting 17 is similar to working on a Cisco iOS platform? 18 MR. HOLMES: Objection. The document 19 speaks for itself. Foundation. 20 THE DEPONENT: I believe that it's 12:32:13 21 indicating that if you if you are familiar with 22 the industry-standard aspects of the Cisco, you

# Case 5:14-cv-05344-BLF Document 606-9 Filed 11/01/16 Page 9 of 9 HIGHLY CONFIDENTIAL - OUTSIDE ATTORNEYS' EYES ONLY

1 property. 12:49:21		1 I, Rebecca L. Romano, a Certified Shorthand
2 MS. McCLOSKEY: I have no further		2 Reporter of the State of California, do hereby certify:
3 questions. Thank you very much.		3 That the foregoing proceedings were taken before me
4 MR. HOLMES: I have one final question.		4 at the time and place herein set forth; that any
5 FURTHER EXAMINATION	12:49:32	5 witnesses in the foregoing proceedings, prior to
6 BY MR. HOLMES:		6 testifying, were administered an oath; that a record of
7 Q. Sir, we discussed a company called		7 the proceedings was made by me using machine shorthand
8 Force10 today.		8 which was thereafter transcribed under my direction;
9 Do you remember that?		9 that the foregoing transcript is true record of the
10 A. Yes, sir. 12:49:36		10 testimony given.
11 Q. And you're not here as a		11 Further, that if the foregoing pertains to the
12 representative corporate representative of		12 original transcript of a deposition in a Federal Case,
13 Force10, are you?		13 before completion of the proceedings, review of the
14 A. I am not.		14 transcript [] was [X] was not requested.
15 Q. And you don't work for Force10 currently,	12:49:42	15 I further certify I am neither financially
16 right?		16 interested in the action nor a relative or employee of
17 A. I work for Dell.		17 any attorney or any party to this action.
18 MR. HOLMES: No further questions.		18 IN WITNESS WHEREOF, I have this date subscribed my
19 Thank you.		19 name.
20 THE VIDEOGRAPHER: This is the end of	12:49:48	20 Dated: May 26, 2016
21 today's deposition of Dell, Inc. The deponent is		21
22 Gavin Cato. We are off the record at 12:49 p.m.		22
23 Thank you.		23 Ethers formano
24 (TIME NOTED: 12:49 p.m.)		24 Rebecca L. Romano, RPR,
25		25 CSR. No 12546
	Page 122	Page 124
1 I declare under penalty of perjury		
2 under the laws that the foregoing is		
3 true and correct.		
4		
5 Executed on, 20		
6 at,		
7		
8		
9		
10		
11		
12 GAVIN CATO		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		
	Page 123	